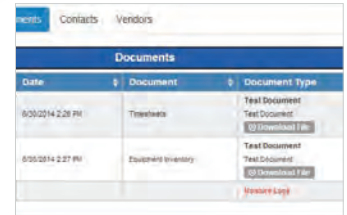


# FIRM: FACS Incident Response Management

## An innovative incident response program

Managing multiple properties in multiple locations? Receiving invoices from multiple vendors with charges you do not understand? Trying to prevent asset loss and property downtime? FIRM provides a consistent restoration program with defined guidelines, protocols, and pricing to enable you to successfully manage incidents in a consistent and compliant manner.

A single call to the FACS team of incident management professionals activates your firm's customized response protocols for dealing with multiple types of emergencies from pipe bursts to hurricanes. Any type of event related to fire, water, air, biohazards, or building envelope failures can be managed. This program was created to help protect public and employee health and to reduce business interruptions while also limiting potential liability.



## PROGRAM FEATURES

- Avoid business interruption by minimizing property downtime
- Standard and customer specific protocols
- Source and manage vendors for consistent service at all locations
- Standardized national account vendor pricing
- Standardized invoice format with audit tracking
- Real time incident reports available 24/7
- Cloud-based reporting system to easily track incidents
- Helps manage regulatory requirements (OSHA, EPA and local)

### CONTACT

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**DALLAS 214-927-3602**

Incidents											
There are (3) Incidents Assigned To You											
Filter: <input type="text"/>							Copy	CSV	Excel	PDF	Print
show 10	entries										
Incident	Center ID	Date of Incident	Updates	Facility	Location	Category	Description				
Details   New Update   Delete	#FI-201410	Arkansas	6/23/2014 12:00:00 AM	8	Arkansas	Room 12345	Water	Room Fire			
Details   New Update   Delete			6/26/2014 12:00:00 AM	0	Colorado			Testing The Mailing Ability			
Details   New Update   Delete			6/14/2014 12:00:00 AM	0	Colorado	Room 1400	Fire	Room Fire			
								Previous	Next		

**Right People. Right Perspective. Right Now.**